

FILE IN E-01345A-05-0816
E-01345A-05-0826
E-01345A-05-0827

ORIGINAL



ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2007 62222

Date: 8/2/2007

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Paula Last: York

Account Name: Paula York

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: Peoria

CBR:

State: AZ Zip: 85382

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 000-0000

Nature of Complaint:

Customer called the Commission on 08/01/07 stating she was upset with the APS rate increase. She claims her last bill was \$371.00 and that is the largest it has ever been. She feels that the increase the company touches everybody who has electric service with the company and feels the Commission did not take this into account before rendering a decision in the matter.

End of Complaint

Utilities' Response:

N/A

End of Response

Investigator's Comments and Disposition:

08/01/07-I thanked the customer for calling the Commission regarding her opinion on the APS rate case. I informed the customer that her opinion will be placed on file with the Docket Control Center of the Commission and will be made part of the record. E-01345A-05-0816, E-01345A-05-0826, and E-01345A-05-0827. CLOSED.

End of Comments

Date Completed: 8/2/2007

Opinion No. 2007 - 62222

ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

Arizona Corporation Commission

DOCKETED

2007 AUG - 8 P 2: 23

AUG 08 2007

RECEIVED

DOCKETED BY [Signature]